

# SMILE PROTECTION PLAN

## WHY IS IT WORTH IT?

Wearing a retainer for the rest of your life is the **most effective way to maintain your beautiful smile.**

We know that life happens; retainers often get lost, left at a restaurant, thrown away, chewed by the dog, or stepped on.

All CFO patients are provided with a set of clear retainers (top and bottom) at the completion of their treatment. If those retainers are lost or broken, the full cost of replacement is \$500 for the set. We offer the **Smile Protection Plan (SPP)** to provide an affordable, **flexible replacement option** if your original retainers are **lost or damaged.**



## HIGHLIGHTS

### BACKUP RETAINERS

SPP will provide you with a free backup set of clear retainers after your treatment is complete, as well as up to 4 sets of clear retainers per year for 5 years.

### LONG-TERM SAVINGS

SPP cost is \$850 to join, with a \$29 copay per retainer at time of replacement. The cost can be paid in full at any time or rolled into regular payments during ortho treatment.

For example, if your child is in braces for 24 months, incorporating the SPP into your treatment plan would add only \$36 per month.

### 3D PRINTED MODELS

Patients are given custom 3D printed models of their teeth at the completion of treatment. If your retainer is ever lost, just bring in the 3D models with your copay and we will make you new retainers.

# SMILE PROTECTION PLAN

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## FREQUENTLY ASKED QUESTIONS (FAQ)

### **How often do I need to wear my retainers?**

We recommend full time wear (16 hours/day) for 6 months, followed by nighttime wear for a lifetime.

### **How do I get my new set of retainers?**

Call or text to let us know you would like your new set of retainers and bring in your 3D printed models to have them remade quickly.

### **Do you ship the retainers?**

We offer domestic shipping at a flat rate of \$10.

### **What if my teeth have moved?**

You can simply come in for a new scan at no charge. The new retainers will hold your teeth in their current position. If any retreatment is desired, let our team know and we can discuss retreatment options.

### **What if I lose my model?**

New models can be reprinted. The turnaround time for new retainers is usually 2-3 business days if models need to be reprinted. If you bring in your models, the retainers can be made same-day (sometimes as quickly as 20-30 minutes)!

### **EEK! I lost my first set of retainers! Can I join SPP now or at any point after treatment?**

You can join at any time- at the start of treatment, mid-treatment, or post-treatment, as long as the plan is still being offered!

### **What happens after the 5 years? Can I extend SPP?**

You can “renew” SPP as long as the plan is still being offered!

### **What if I never need replacement retainers? Do I get a refund?**

Unfortunately, no refunds are offered. However, you can always request a set of replacement retainers as a backup within the 5 years, which would more than pay for the cost of SPP.

### **What if I want retainers only and to enroll in SPP (no treatment)?**

You can join SPP without having any prior treatment with CFO as long as Dr. thinks retainers would be a good fit. There would be a \$95 records fee in addition to the \$850 to join SPP.



# SMILE PROTECTION PLAN

FOR  
PHASE I  
PATIENTS



## WHY IS IT WORTH IT?

Wearing a retainer is the most effective way to maintain your beautiful smile.

We know that life happens; retainers often get lost, left at a restaurant, thrown away, chewed by the dog, or stepped on.

Most CFO patients are provided with a set of clear retainers (top and bottom) at the completion of their Phase I treatment. If those retainers are lost or broken, the full cost of replacement is \$500 for the set. We offer the **Smile Protection Plan (SPP)** to provide an affordable, **flexible replacement option** if your **original retainers are lost or damaged**.

## HIGHLIGHTS

### BACKUP RETAINERS

SPP will provide you with a free backup set of clear retainers after your treatment is complete, as well as up to 4 sets of clear retainers per year for 3 years.

### LONG-TERM SAVINGS

SPP cost is \$650 to join, with a \$29 copay per retainer at time of replacement. The cost can be paid in full at any time or rolled into regular payments during ortho treatment.

For example, if your child is in braces for 12 months, incorporating the SPP into your treatment plan would add only \$54 per month.

### PROCESS FOR NEW RETAINERS

If your retainer is ever lost, broken, or doesn't fit, call us to schedule a new scan, bring in your copay, and we will make you new retainers.

# SMILE PROTECTION PLAN

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## FREQUENTLY ASKED QUESTIONS (FAQ)

FOR  
PHASE I  
PATIENTS

### **How often do I need to wear my retainers?**

We recommend full-time at-home wear (~16 hours/day) after phase I.

### **How do I get my new set of retainers?**

Call or text to let us know you would like your new set of retainers and we will schedule an appointment to come in for a new scan. The turnaround time for new retainers is usually 2-3 business days.

### **What if my teeth have moved?**

The new retainers will hold your teeth in their current position. Any movement that has been done can be corrected in phase II/full treatment.

### **EEK! I lost my first set of retainers! Can I join SPP now?**

You can join at any time- at the start of treatment, mid-treatment, or post-treatment.

### **What happens once all of my adult teeth come in?**

Once all of your adult teeth come in, Dr. will review with you if there are any functional concerns and go over phase II treatment options (braces or clear aligners), time in treatment estimates, and fees. If you decide to forego phase II treatment, Dr. would recommend getting a fresh set of retainers once all adult teeth have fully grown in. The copay will cover the new retainers as long as it is within 3 years of purchasing SPP.

### **What happens after the 3 years? Can I extend SPP?**

You can “renew” SPP (Phase I) as long as the plan is still being offered! You can also upgrade to the SPP (Full Treatment) if you would like 5 years of protection instead of 3 years.